



CARING FOR QUARTZ —STAIN MANAGEMENT—

From the stone and tile care experts at

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ARIZONA TILE

LET'S TALK ABOUT STAINS ON QUARTZ

Quartz countertops, known for their durability and non-porous nature, make them highly resistant to stains. However, certain spills and residues can settle into the microscopic textures on the surface, creating the appearance of stains. Mineral deposits, as well as solvent and heat burns, can also look like 'stains' but are actually another type of discoloration. It's essential to distinguish between true stains and other types of discoloration, as each requires a different approach for proper treatment.

Since 1976 **Beyond Stone Solutions** has been a trusted source for stone and tile care services and products. In tandem with Arizona Tile, Beyond Stone Solutions presents this guide to arm you with expert care information for Quartz Surface countertops, specifically professional tips to help you prevent and manage stains and surface damage on your Quartz.



This "stain" was on a Quartz top in a juice bar in a mall, but was treated successfully with **Beyond Stone Solutions Easy Scrub** and **Easy Oxy**.

Caring For Your Quartz Countertops

STAIN MANAGEMENT

The information provided in this guide is intended to be helpful and informative. However, it's important to note that individual circumstances may vary. Always exercise caution, conduct a test in inconspicuous areas, and prioritize safety measures, especially when dealing with chemicals or unfamiliar materials. The users of the information are encouraged to take appropriate safety precautions and seek professional advice if needed.

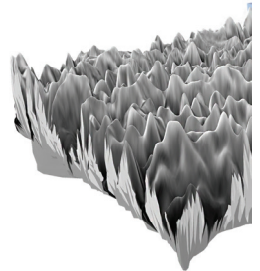
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TREATING STAINS AND DISCOLORATIONS

While Quartz is non-porous, meaning it won't absorb liquids like natural stones, small amounts of liquid can settle into the microscopic grooves, pits, and valleys on the surface. These can give the appearance of a stain, even though the material itself isn't stained.

If you notice a spot or discoloration that appears to be a stain, follow these steps:



Under a microscope Quartz shows grooves, pits, and valleys on the surface.

Basic Stain Removal

1. Apply Beyond Stone Solutions Easy Oxy:

- Apply the cleaner directly onto the affected area.
- Let the product dwell for a few minutes to allow it to penetrate any residues.
- For tougher stains, use and follow the instructions for Beyond Stone Solutions Easy Scrub.

2. Wipe away:

- After allowing the cleaner to dwell, wipe the area with a clean, soft cloth or sponge.
- Repeat this process if necessary, especially if you see a lightening of the stain, until the stain is removed.

3. Persistent discoloration:

- If the discoloration persists after multiple cleaning attempts, It's time to call in your service pro.



Beyond Stone Solutions Easy Oxy and Beyond Stone Solutions Easy Scrub can be found at all Arizona Tile stores or at shop.beyondstonesolutions.com.



Solvent burn

Resin and Solvent Burns

The resins used in manufacturing Quartz can burn when exposed to high heat. Strong solvents can react with these resins, causing discoloration or surface damage that appears stain-like but is more severe.

Resin and solvent burns are types of surface damage that require professional restoration to correct. If your Quartz surfaces are affected, contact your Stone Restoration PRO for expert assistance.



Mineral Deposits

These can form when hard water dries on the surface, leaving behind a white, chalky residue. Mineral deposits are not stains but rather build-up from dissolved minerals like calcium or magnesium in the water. They can appear as white or cloudy spots and are most common around sinks or areas with frequent water exposure.

1. Beyond Stone Solutions Easy Scrub can remove most mineral deposits.

- Apply a liberal amount of Beyond Stone Solutions Easy Scrub to the surface and scrub by hand or with a low RPM machine using a soft white pad, non abrasive scouring pad, or the appropriate Melamine pad.

2. Rinse any remaining residue with Beyond Stone Solutions Easy Oxy and buff dry with a microfiber towel.

3. Repeat as needed:

- For stubborn deposits, you may need to repeat this process several times.

Beyond Stone Solutions Easy Scrub removes mineral deposits from other surfaces as well, as shown in this before and after image of mineral deposits on a shower's glass blocks.





Tips to Prevent Stains and Surface Damage on Quartz

- DO:** use Beyond Stone Solutions Easy Scrub or Beyond Stone Solutions Easy Oxy for tackling tough spills and keeping your countertops clean.
- DO:** wipe up spills immediately to prevent them from settling into the microscopic texture of the surface.
- DO:** use cutting boards and trivets to protect the surface from scratches, excessive heat, and heavy impacts.
- DO** contact Beyond Stone Solutions, or your local stone restoration contractor if you discover any surface damage.
- DON'T** use solvents or harsh chemicals or abrasive cleaners like bleach, oven cleaners, or highly acidic/alkaline solutions. These can damage the resin and dull the surface.
- DON'T** use rough scouring pads or steel wool, as these can dull and scratch the surface.
- DON'T** place hot pots or pans directly on the countertop. While quartz surfaces are heat-resistant, they aren't entirely heatproof. Placing a hot pot or pan directly on the surface can lead to thermal shock or discoloration. It's always recommended to use trivets or hot pads to prevent damage.

WORKING WITH US

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We are honored to be a family owned and operated business since 1976. We take a personal interest in every single job and treat our customers like family.

What does this mean for you?

This means you can expect detailed attention to your job and 100% customer satisfaction. It means no shortcuts, continuous training and education for our employees, professionalism and consistently delivering outstanding customer service by using only the best, state of the art equipment and premium quality products. It is this unyielding commitment to excellence that sets us above and beyond our competition.

At Beyond Stone Solutions our mission is to Polish, Protect and Impress every time!

Our commitment to quality and excellence beyond expectations is what has been driving us since 1976. There are many reasons why we at Beyond Stone Solutions are the preferred floor and surface care experts in the Phoenix area and throughout Arizona.

www.beyondstonesolutions.com



Questions? Need Services or Support?

Reach out to us: Call or text: (602) 830-5861

For Stone Care Products: shop.beyondstonesolutions.com

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